

Employment trends, the actual costs associated with employee turnover and hiring mistakes, as well as the understanding of our human tendency to "thin-slice" and to be influenced through unconscious thought, requires that companies, large and small, use tools and processes that make the hiring process more accurate. Simply put, you **MUST** be conducting successful job interviews!

Here are 5 specific Actions that can be taken to improve your company's hiring accuracy and your bottom line profits:

- Create a simple hiring process that is thorough, constantly updated and followed by everyone. This is basic, I know, but many companies just wing it. Make sure you've got this basic process in place. And if it is already in place, continually refine and improve it.
- 2. Sell recruits on what is exciting about your company's mission, NOT the job description. During the interview the Candidate should talk 75% of the time, and the Interviewer only 25%. This is an important ratio to remember 75:25. But when you, the Interviewer, do talk (during your 25%), be sure to share why working at the company matters. Share all of the meaningful aspects of working for your company. In the interview, initially you want it to inspire interest and promote your brand, no matter whether this person is top or bottom pick.
- 3. Determine specifically what personal skills the job needs for optimum performance. Don't just focus on background and experience. Look at attitude and personal skills too, like teamwork, results orientation and decision-making ability. The top 2 personal skills required for superior performance in pretty much every job are: Personal accountability and self-management. Two conducting successful job interviews interview questions from my <u>eClass</u> that you should <u>always</u> ask clients are:

- a. Tell me about a time when it was necessary to admit to others that you had made a mistake. How did you handle it? (*Listen for examples and information that reveal high or low personal accountability.*)
- b. Do you consider yourself to be a good time manager? Share with me the planning system you use and show me how you use it. How much time do you spend getting organized on a daily basis? When you do you it? What impact do you think this habit has on your results? (*Listen for examples and information that reveal high or low self-management.*)
- 4. Determine what the job will actually reward. Then in the interview, focus on finding out what truly motivates your candidate. Make sure the job rewards MATCH what the candidate is intrinsically motivated by. For example, most sales jobs reward a high drive and interest in economic gain, and studies tell us that 72% of all top sales people are driven by economic gain. Several interview questions you should ask all sales candidates, to measure their how strong their own economic interest drive really is, are:
  - a. How important is earning a lot of money to you? What do you consider to be "a lot" of money?
  - b. Where would you like to be, financially, in 5 years? 10 years? Why?
  - c. What role does earning a significant income play in your job choices? In staying in a job?
- 5. Make sure that you have the **right people on your team interviewing candidates**. Do they understand the position, your benchmark and the company's vision? Are they trained in interviewing? Do they understand the company's hiring process? This is another basic that gets left behind, when you are in a hurry. A poor interview is detrimental to your bottom line. (See the <u>stats</u> around the costs of poor hiring, as a reminder!)

These 5 conducting successful interviews steps will help you avoid the "Warren Harding Error" and beat emerging trends and costs of high turnover and hiring mistakes.

Do not let the busyness of your everyday relegate the specific process of hiring to something that you do at the last minute and gets little thought. Make conscious hiring decisions by developing a conscious, high-priority hiring process.

## Conducting Successful Job Interviews Resources for You...

**My Daily Tips Program:** <u>Get 70 Hiring and Interview Tips Delivered to Your</u> <u>Email Monday through Friday</u> http://www.pricelessprofessional.com/leadership-interview- guestions.html

Plan a Workshop for Your Interview Team: <u>Risk</u>, <u>Reward and Research in</u> <u>Hiring: Employer Interview Questions</u>, <u>Best Practices & Strategies</u> http://www.pricelessprofessional.com/employer-interview-questions.html



